



Accessibility Statement for WELS Registration Portal

This is an accessibility statement from Department of Climate Change, Energy, the Environment and Water.

Measures to support accessibility

Department of Climate Change, Energy, the Environment and Water takes the following measures to ensure accessibility of WELS Registration Portal:

- Include accessibility throughout our internal policies.
- Include people with disabilities in our design personas

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. WELS Registration Portal is partially conformant with WCAG 2.2 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of WELS Registration Portal. Please let us know if you encounter accessibility barriers on WELS Registration Portal:

- Phone: 1800 218 478 (free within Australia) +61 2 5162 1816 (international)
- E-mail: wels@dcceew.gov.au
- Postal Address: WELS Regulator GPO Box 3090 Canberra ACT 2601 Australia

Compatibility with browsers and assistive technology

WELS Registration Portal is compatible with the following assistive technologies:

- Keyboard only
- NVDA

It has also been tested with:

- Chrome Version 136.0.7103.93 (Official Build) (64-bit)
- Edge Version 136.0.3240.64 (Official build) (64-bit)



Technical specifications

Accessibility of WELS Registration Portal relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of WELS Registration Portal, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for WELS Registration Portal:

- 1. Responsive layout**

This application has not been optimised for mobile devices. On small screens such as tablets and smartphones there is no menu available.

- 2. Colour contrast**

There is not enough contrast between the main navigation background and the colour it changes to when selected.

- 3. Keyboard access**

Currently it is not possible to use all controls with a keyboard.

- 4. Input**

Some controls result in a change of context without warning.

These limitations will be addressed as part of future enhancements.

Assessment approach

Department of Climate Change, Energy, the Environment and Water assessed the accessibility of WELS Registration Portal by the following approaches:

- Self-evaluation



Date

This statement was created on 11 June 2025 using the [W3C Accessibility Statement Generator Tool](#).